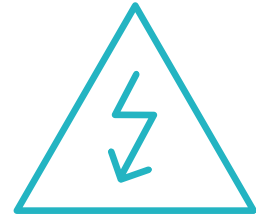


# Podium

## LIFE SUPPORT EQUIPMENT



Providing a safe and reliable supply of electricity is the highest priority for Lendlease Embedded Network (Barangaroo South) Pty Limited, (LLEN). Occasionally unexpected events may occur which could affect your electricity supply without any prior notice. These events could occur within the private embedded network or upstream in the network that supplies the Barangaroo South precinct.

Occasionally your electricity supply may also be interrupted to undertake necessary upgrades or planned maintenance to the network. Customers who rely on a continuous supply of power for medical equipment are urged to make sure they have a back-up plan in case of a power outage. We endeavour to provide a minimum of ten business days' notice in writing to you prior to the scheduled interruption.

### BE PREPARED

Check that the back-up battery (where available) for your equipment is fully charged and ready for use at all times.

Ensure you have important contact information on hand. It is recommended you print, fill in the table below and keep it on hand for reference.

Who?	Name	Contact #
24/7 medical emergency	Ambulance	000
Someone nearby willing to assist me		
Nearest hospital		
My doctor		
Local taxi		

Lendlease Embedded Network (LLEN) contact details:

Company	Position	Contact
Lendlease Embedded Network	LLEN Customer Service	1800 318 252
Veolia Energy Solutions	24/7 Technical Difficulties	1800 325 542
Lendlease Embedded Network	Network Enquiries	<a href="mailto:LLEN@lendlease.com">LLEN@lendlease.com</a>

### DURING INTERRUPTIONS TO YOUR POWER SUPPLY

Carefully monitor the back-up supply to your medical equipment. If the back-up supply is running low, immediately make your way to your nearest hospital. This will ensure you have sufficient time to travel to the hospital before the back-up supply runs out.

Make sure you have access to a phone that does not require electricity to operate, such as a mobile phone. You can also register as a priority assist customer with your phone company. Contact them for details.

Make emergency arrangements ahead of time to prepare for extended outages. This may be as simple as preparing ice to keep medication cool and having food on hand that does not need refrigeration or heating.

### ADVISE OF ANY CHANGES

If your circumstances change, you must keep both LLEN and your electricity retailer (if different from LLEN) informed. It is important that you notify both parties of any changes to your contact details, including phone number and postal address.

NOTE: customers registering life support are required to provide confirmation from a medical practitioner. Your electricity retailer will provide you with forms to be completed and signed by your medical practitioner confirming life support equipment is required. These forms should be sent back to your electricity retailer and preferably with a copy to Lendlease Embedded Network at your earliest convenience.

Your information will be managed in accordance with our Privacy Policy available at: [www.lendlease.com/privacy](http://www.lendlease.com/privacy).

Email : [LLEN@lendlease.com](mailto:LLEN@lendlease.com) or phone 1800 318 252